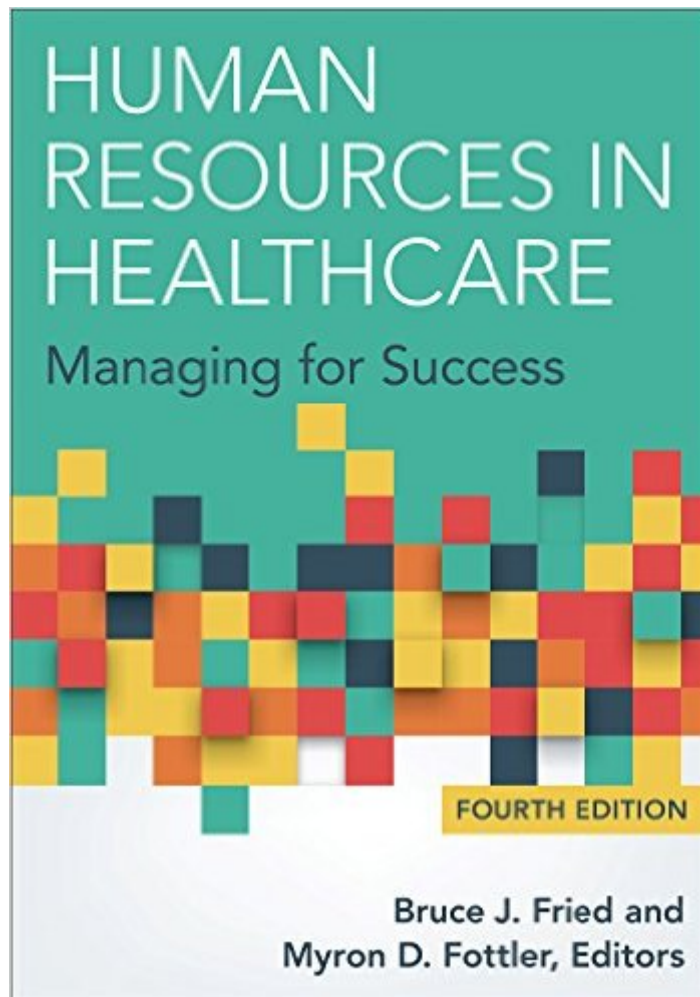


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Human Resources In Healthcare: Managing For Success, Fourth Edition



Synopsis

Human Resources in Healthcare: Managing for Success, Fourth Edition, presents the techniques and practices behind effective management of people the healthcare profession s most important asset. It provides the concepts and practical tools necessary for meeting the unique challenges in today s healthcare environment. This edition has been thoroughly revised and includes the following new content: An expanded chapter on employment law and employee relations A new chapter on credentialing of healthcare providers A thorough update on staff recruitment, selection, and retention practices An expanded section on performance management, including workplace bullying A new chapter on workforce planning in a rapidly changing healthcare system A new chapter on nurse staffing in healthcare organizations New problem-based learning cases to engage students and expand learning comprehension Updated short cases, discussion questions, and exercises throughout

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